

## cuando la calidad pesa



## **Installation Manual User Guide**

# CUOLO

Electronic scale with built-in printer





SHORTCUTS



PC CONNECTION









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# Introduction

Congratulations! You have acquired a SYSTEL Electronic Scale! Our products are the result of SYSTEL S.A. vast experience in Electronic Weighing Systems. They offer all benefits and reliability for you at low cost.

We have used quality materials together with technical solutions to guarantee a long life, even though they endure harsh treatment in hostile working environments. However, as any other precision instrument, it should be treated properly and carefully.

We hope that this product, fully made by SYSTEL S.A., becomes a valuable tool for your job.



### Some of our products

# **General Features**

#### FUNCTIONAL FEATURES:

- ✓ PPID Model (weight, price, total price, description).
- ✓ 4000 items in memory.
- ✓ 4 simultaneous sellers.
- $\checkmark$  60 shortcuts to products (30+30).
- ✓ Setting parameters by keyboard or PC.
- ✓ Built-in printer for tickets and adhesive labels.
- Printing quality adjustment.
- ✓ Date and time in tickets and reports.
- ✓ Tare and Zero functions.
- ✓ Count of payment and change.
- $\checkmark$  Addition of weighable and non-weighable items.
- ✓ Constant queries about the total of sales.
- ✓ Memories protected against power outages.
- ✓ Information about error detection.
- ✓ Access to Setting Mode with password.
- ✓ Access to Setting Mode with password.
- ✓ Sales reports printed and on screen.
- ✓ Network connection.

NOTE: symbols "\$" and "kg" used in this manual are representative and may vary in each equipment according to the country of destination.

### **Metrological Features**

#### **TECHNICAL FEATURES:**

- ✓ Capacity of 15 kg, 30 kg, 31 kg, 30 lb y 60 lb (\*).
- ✓ Connected to PC by USB.
- ✓ Network connection by RS-485.
- ✓ Printhead 2".
- ✓ Continuous thermal paper 57mm width.
- ✓ Adhesive labels 55 x 44 mm.
- ✓ Long-lasting keyboard cover membrane.
- ✓ Stainless steel tray 240 x 365 mm.
- ✓ Backlight LCD display.
- ✓ Double height weight indicator.
- ✓ Injected ABS cabinet.
- ✓ General Dimensions:
  - Cuora without pole display: 390 x 440 x 165 mm.
  - Cuora with pole display: 390 x 440 x 500 mm.
- ✓ Equipment weight (without paper nor packaging):
  - 5,6 kg (with/pole universal electric power 110/220V~).
  - 5,2 kg (without/pole universal electric power 110/220V~).
  - 6,8 kg (with/pole display electric power 220V~).
- ✓ Operating temperature range: +10° to +40°C.
- ✓ Power supply (Voltage Frequency):
  - Universal version: 110V~/220V~, 50/60Hz. Power range: 90V~ a 264V~.
  - Versión 220V: 220V~, 50Hz.
    - Power range: 187V~ a 242V~.

MODEL	MAXIMUM CAPACITY	MINIMUM Capacity	MINIMUM RESOLUTION	MAXIMUM TARE
CUORA 15	15 kg	0,040 kg	2g from 0 to 6 kg 5g from 6 to 15 kg	- 5 kg
CUORA 30	30 kg	0,100 kg	5g from 0 to 15 kg 10g from 15 to 30 kg	- 10 kg
CUORA 31	31 kg	0,100 kg	5g from 0 to 15 kg 10g from 15 to 31 kg	- 10 kg
CUORA 30 lb (*)	30 lb	0,100 lb	0.005 lb from 0 to 15 lb 0.010 lb from 15 to 30 lb	- 10 lb
CUORA 60 lb (*)	60 lb	0,200 lb	0.010 lb from 0 to 30 lb 0.020 lb from 30 to 60 lb	- 20 lb

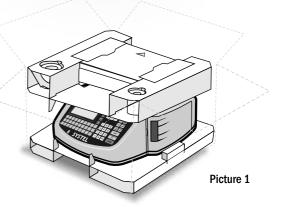
(\*) Pounds (lb) Mode Setting is only for countries that use the Imperial System of Units.

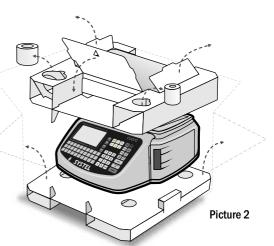




# Unpacking the Scale

- 1. Open the box carefully.
- 2. Take out the stainless steel tray together with labels and continuous paper rolls (Picture 2).
- 3. If your model has a pole display (high display), you should place it upright (in the corresponding place of the main cabinet), but do not attempt to take it out of the box.
- 4. Take away the upper cardboard protection completely.
- 5. Lift carefully all the equipment and take out the box. Do not lift the scale from the metal tray support.
- 6. When moving the equipment, use all packaging appropriately for safety.





#### PACKAGING CONTENT

- ✓ CUORA scale.
- ✓ Extra tray (big capacity).
- ✓ Power cord.
- ✓ RS-485 interface for network connection.
- ✓ Adhesive labels roll.
- ✓ Continuous paper roll.
- ✓ User Manual.
- A list of ATAS (ATAS stands for SYSTEL)









RS-485 interface for



Power cord

network connection



Continuous paper roll

Adhesive labels roll

**Big Capacity** Trav



## **1.** Parts Description

All versions of CUORA scales have a connection port in the bottom, which enables network connection with other scales and PC.

#### SAFETY SEALED:

CUORA scale has a safety seal in the cabinet (safety label or wire padlock seal, according to the country of destination).

#### If you take it out, you will void the warranty!

Stainless steel tray

Display / Keyboard

Adjustable

rubber feet

e cabinet (safety g to the country the warranty! Stainless steel tray Printer access door Ticket or labels output Display / Keyboard Adjustable

> rubber feet Customer display

> > Printer access door

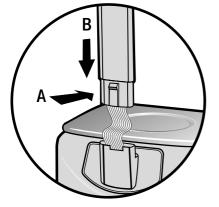


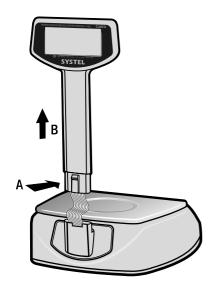
**Customer display** 

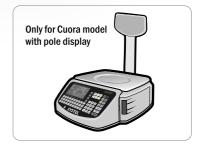
## 2. Pole Display

### **Pole Assembly**

Place the pole upright, handle it carefully to avoid damaging the flat cord of the display, and then, insert it in the corresponding base groove.









### **Pole Disassembly**

In case it would be necessary to disassemble the pole to move the equipment, gently press on the lock placed at the bottom of the pole bracket (arrow A), and simultaneously push the pole upwards (arrow B.)

Handle it carefully to AVOID DAMAGING the cord that is inside.





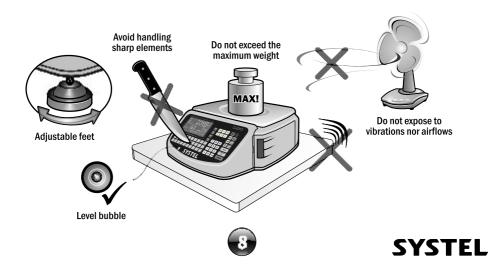
# **Before starting**

## **1.** Precautions



To avoid electric shocks and injuries, read carefully "Safety Information" and general suggestions about operation before using the equipment.

- Read carefully this manual before operating your equipment.
- ✓ Take away the plastic film that covers the stainless steel tray.
- Check the tray for correct positioning.
- ✓ Do not expose the scale to air or fan flows.
- Place the scale on a flat, horizontal and vibration free surface.
- ✓ Adjust scale feet to level it correctly. Check if the level bubble is centered.
- Switch on the scale at least 2 hours before working.
- Never exceed the maximum permissible weight of the equipment.
- ✓ Do not handle the keyboard with sharp elements.
- In case you have any question about installation or performance of the equipment, consult a Systel Authorized Technician (see ATAS list from your area).
- ✓ This equipment was calibrated in the city of Córdoba (Argentine Republic.) Gravity differences, regarding the geographic area where this equipment would be used, may affect weight reading. It is suggested to calibrate again the equipment in the place where it will be used, to ensure a correct performance. You can contact the nearer Systel Authorized Technician (ATAS.) See ATAS list from your area.



### 2. Safety Information



Complying with Electrical Safety Instructions is necessary to remain the WARRANTY valid.

Do not spill liquids inside the cabinet.

- ✓ This equipment complies with IEC60950 Safety Rules.
- ✓ Avoid connecting the scale to a power supply that is being used by electric machines or fluorescent tubes, since it may affect the scale stability.
- ✓ Connect the equipment to an appropriate electrical socket, grounded, placed near the scale and unobstructed.
- ✓ If possible, use voltage stabilizers in power supplies.
- ✓ Do not cut nor replace the cord provided with the equipment.
- ✓ Do not use power adapters from two contacts that cancel grounding.
- ✓ If some liquid is spilled accidentally inside the cabinet, unplug immediately the equipment.
- $\checkmark$  Avoid using the equipment in rooms where there may be condensation, such as cold storage rooms.

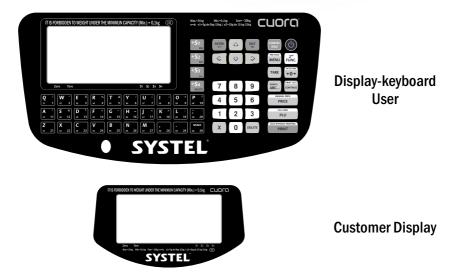
### 3. Connection to Power Supply

ELECTRICAL FEATURES							
	SWITCHING POWER SUPPLY	ELECTRIC POWER 220V					
Power Supply Voltage:	110-220V~ / 50-60Hz	220V~, 50Hz					
Power Supply Range:	90V~ a 264V~	187V~ a 242V~					
Maximum Power:	120 W	90 W					

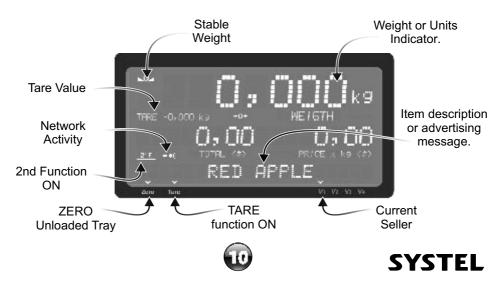


# **Display and Keyboard**

### 1. Displays



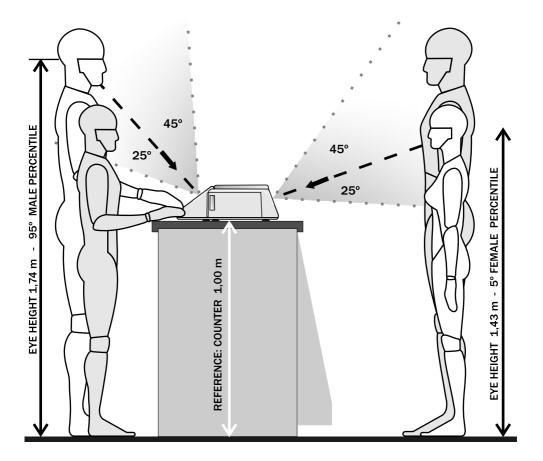
### 2. State Indicators



### 3. Viewing Angles

Cuora Scale has Liquid Cristal Displays (LCD) of low consumption. To optimize the equipment viewing, when installing the displays it should be taken into account that they have an optimum viewing cone, and out of this the image may lose sharpness and contrast.

Remember this characteristic when installing the equipment, because out of such angle the viewing will be deficient.





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### 4. Sound

#### AUDITORY INDICATORS:

To improve the understanding of actions, the equipment has different sounds that ease use and improve operating speed.

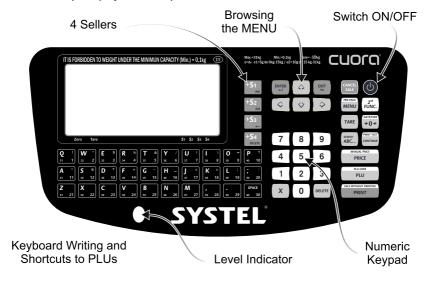


Some of these sounds are:

- \* KEY Sound: when pressing any key.
- \* <u>ERROR Sound (faltering sound)</u>: when pressing a wrong key, exceeding the tare limit, entering a wrong code, etc.
- \* OK Sound: When closing a window record, confirming a new code, etc.
- \* PROTECTION alarm: When exceeding the maximum capacity of the equipment.

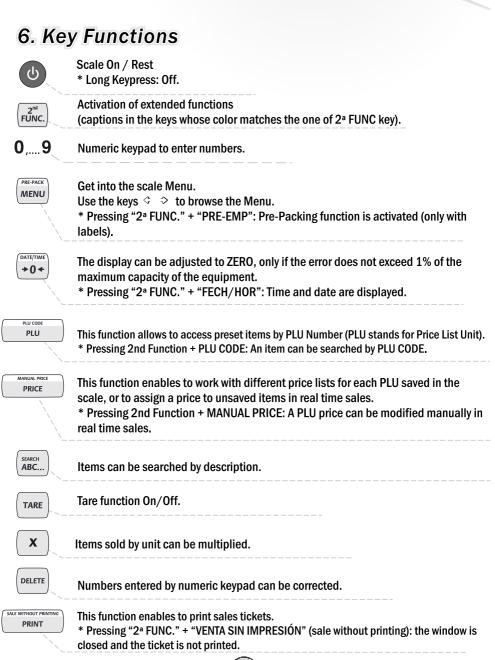
### 5. Keyboard

The keyboard was designed with different form and color keys to ease identification, using a high resistance and waterproof polycarbonate panel.<sup>1</sup>



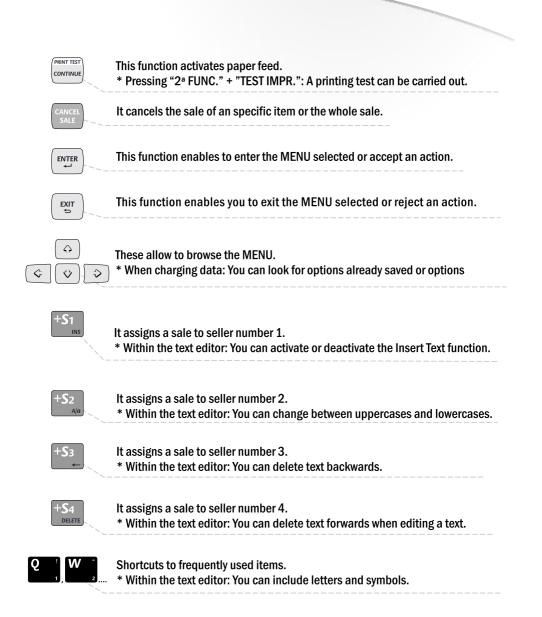
1. The form and color of keys may vary according to different versions.











## B



#### Equipment Organization Shop $\rightarrow$ SUPERMARKET "AVENUE" Sections $\rightarrow$ GREENGROCERY UTCHER'S SHOP BAKERY $PLU \rightarrow$ ΤΟΜΑΤΟ PLU INFORMATION (example to add information to the equipment) Q Shortcut F Key → Type of Sale (unit or weight) . . . . . Weight ORANGE Price List 2 . . . . . . . . . . . . . . . . . . \$ 4,80 Shop Section . . . . . . . . Greengrocery Tare . . . . . . . · · · · · · · · · · · 0.000kg Expiration Date . . . . . . . 5 Other Data / Ingredients .... Natural product, pesticide free, made in Mendoza

- A shop organized in sections (greengrocery, butcher's shop, bakery) allows to group items, contributing to a better organization and management of sales.
- Within each section there are other related products (for example tomato, orange, lettuce, etc., in the greengrocery section).
- All information related to an item is called PLU.
- Each PLU is relate to the following information:
  - PLU Number: It is the number that identifies the item (PLU) inside the scale.
  - Item Description: Product name.
  - Type of Sale: It should be defined if the item is sold by WEIGHT or UNIT.
  - Price List 1: Main sale value of the product. Price for retail.
  - Price List 2: Optional sale value of the product. Price for wholesale.
  - PLU Code: Number that identifies the item uniquely in the shop. This number will appear in all printings.
  - Shop Section: Section to which a PLU belongs to.
  - Tare: Weight of the product packaging (\* TARE by PLU is not available in Argentina).
  - Expiration Date: Days to expiration of the product from the sale date.
  - Other data/ingredients: Free writing field to include item details.
- The above picture shows an example of PLU "Tomato" and all associated data that belongs to the section "Greengrocery", which can be selected by a shortcut Q





# **Basic Functions**

1. Switch On and Off



When turning the scale off, all information recorded will be saved and settings will be available when turning the scale on again.

After connecting the equipment to the power supply, you should press the key  $\bigcup$  to turn on the scale.

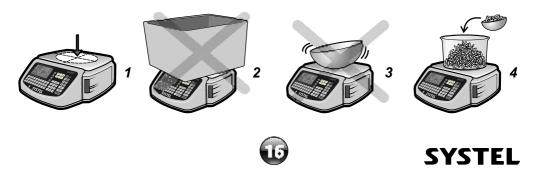
When turning on the equipment, the scale will adjust automatically to zero position. This may delay some seconds. Once this process finishes, the scale will be ready to work. It is important that the equipment remains steady during this process. If the tray is touched, the process will start again.

Pressing shortly 🔱 , the scale will move to "REST" Mode.

If you want to turn it off definitely, keep pressing the key  $\bigcup$  until there appears a label and a sound confirming that the equipment is off. It is suggested to turn off the scale only if it will not work for two days or more.

### 2. Loading the Tray

- 1 ALWAYS place GENTLY the weight centered on the tray.
- 2 Never load the tray with volumes that exceed overmuch its limits, this may cause a wrong measurement or damage the equipment.
- 3 Do not put unsteady containers.
- 4 If you need to weight items that individually weight less than the minimum resolution of the equipment (see value "e" in Technical Information), put them in parts to get a precise result (do not weight them one by one).



## 3. Tare Function

This function enables to deduct the weight of the packaging in those products that need a container or bundle to be weighted or delivered, obtaining the NET WEIGHT. The TARE function can be used in two different ways (direct or manual):

- \* DIRECT: Follow these steps and the scale will save the weight of the packaging as a tare value.
- **1.** Check if the display is ZERO (display in zero and zero indicator on)



**2.** Place the empty packaging.

**3.** Press TARE: The display will return to ZERO (Tare Indicator On).



4. Put the product.

**5.** The value displayed corresponds to the "net weight" of the product.

\* MANUAL (this mode is not available in Argentina): When the tare value of a product is already known, you can enter this value with the keyboard (with or without load over the tray) as follows:



 $\checkmark$  TARE function will activate only if the weight is steady on the plate.

 $\checkmark$  To delete the TARE, download the plate and press again TARE key.

### 4. Stocking Tares - Successive Tares.

Thanks to TARE function, apart from the functionality described in point 3, it is possible to weight different products without emptying the tray. To do it, place the first product over the tray and use all necessary functions, then press TARE key and repeat this operation as many times you need. Each time you press TARE key, the display will return to zero.



- ✓ Remember that TARE limit is determined by the TARE capacity of the equipment. Such information is printed in the display of the scale.
- $\checkmark$  TARE function can only be deactivated by emptying the tray.

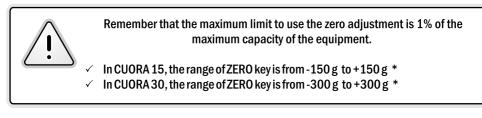




## 5. Adjust to Zero

This function allows to correct small differences in zero caused by some dirtiness on the plate, airflows or turning on the equipment with weight over the plate.

To adjust to zero the equipment, you should simply take out all weight placed over the plate and press 0 key  $\binom{\text{weight}}{\bullet 0 \bullet}$ .



\* The metrological laws of some countries (ex. Uruguay) allow the use of ZERO function only for positive errors.

## 6. Printing Test

To check the quality and proper functioning of CUORA scale printer, you can carry out a printing test as follows:



In the equipment setting section, you can find different adjustable parameters to get an optimum resolution, with suitable quality and contrast according to the paper type used.

Paper thickness, substrate transparency of labels, ambient temperature where the scale works, among others, are features that may affect printing quality.

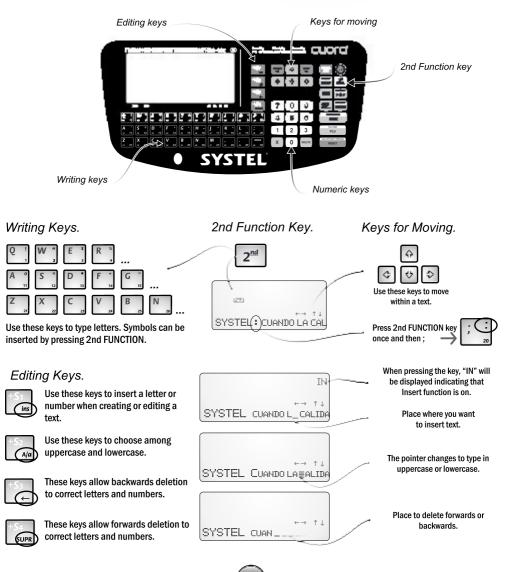
Set up the equipment to get an optimum quality.





## 7. Text Editor

The equipment has an editor that allows to enter data in an easy and organized way to create or edit text.





# Sale Functions

## 1. Ticket Details

NOT FISCAL INVOICES	L
NAME SHOP Address – Phone – Fax	
Date: 03/JAN/2011 Time: 12:34:56 Seller: Seller Name	
(PLU) - Description Amount x Unit Price = Total (00261) Peach	
2,840kg × 4,80\$/kg = 13,63	
(00283) Mixed Salad 3Un x 3,75\$/un = 11,25	
(00428) Pastry 12Un x 0,80\$/un = 9,60	
(00423) Rib 3,070kg × 18,50\$/kg = 56,80	
Items: 04	┢
TOTAL \$91,28	1
Payment: \$ 100,00 Change: \$ 8,72	•
Thanks for coming!	
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Ŷ

Ticket



Labels

- HEADER: 1st line: name of the shop and 2nd line: address and phone number.
- DATE AND TIME: date and time of the sale.
- SELLER: name of the seller.
- PLU Code: PLU number.
- DESCRPTION: details of the item sold.
- AMOUNT: weight or number of items as appropriate (weighable or non-weighable items).
- PRICE: price per unit or kg as appropriate.
- TOTAL: monetary value of the product.
- ITEM: total number of sold items.
- TOTAL PRICE: total amount of the sale.
- PAYMENT: amount of money provided by the customer.
- CHANGE: calculation of change (PAYMENT TOTAL= CHANGE).
- BAR CODE: bar code in EAN13 format. (Only if it is set to be printed. See details in page 48, 49 and 50.).

Labels can be for weighable or non-weighable items, for both the information will be displayed as follows:

- BAR CODE: graphics code in EAN 13 format.
- DESCRIPTION: name of items preset in the scale. For a generic item, the label "Generic Weighable Item" or "Generic Unit Item" will be printed.
- PLU: PLU number.
- PACKING DATE: date the label was printed (it depends on the date set in the equipment).
- EXPIRATION DATE: only if the expiration date was recorded in the equipment in relation to the packing date.
- WEIGHT: Weight: (if applicable) / Units: amount of items (if applicable.).
- \$/kg: Price per kg \$/Un.: unit price.
- TOTAL PRICE: monetary value of the product.

NOTE: symbols "\$" and "kg" used in this manual are representative and may vary in each equipment according to the country of destination.





## 2. Equipment Operation

#### 1. DIFFERENT WAYS OF SEARCHING AN ITEM (PLU) AND SETTING PRICE:

When using the scale to sell items by weight or unit, it is necessary to preset a price. This scale offers many ways of carrying out this action.

Taking the example of the "TOMATO" (PLU) sale, the fields that may be used to search it in real time sales are highlighted. In page 34, there appear all steps to add, edit or delete an item (PLU) in the scale.

ΤΟΜΑΤΟ							
Item Description PLU Number	Tomato 8	Shortcut No.1					
Type of Sale (unit or weight) Price list 1	Weight 4,75	Q					
Price list 2 Item Code	4,10 07985						
Shop Group	Greengrocery						
Tare Expiration Date	0 kg 5						
Other Data / Ingredients	Natural Product free of						

### A) THE PRICE CAN BE SET MANUALLY:

This procedure is used generally when the item was not saved before in the scale. Enter with the numeric keypad the price of the item to sell (without dot) and press the PRICE key.

Example:



As the price was set manually and the equipment does not recognize the item, it will be identified as GENERIC.

### B) ITEMS CAN BE SEARCHED BY PLU NUMBER:

It is possible to use this procedure only when the item was already saved in the scale. Enter the PLU number and press PLU key.

Example:



Press

Type the PLU number: 8





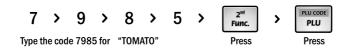


### c) ITEMS CAN BE SEARCHED BY PLU CODE:

This procedure is used generally when the PLU number is not remembered, however there should be some document containing such code.

Enter PLU code and press 2nd FUNCTION key, then press PLU CODE key.

Example:

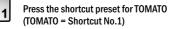


### D) ITEMS CAN BE SEARCHED BY SHORTCUTS:

It is possible to use this procedure only when the item was already saved in the scale and a shortcut key is associated.

The shortcut key should be pressed to see the price of the associated PLU.

Example:





Remember that with 2nd Function, you will be able to add and accede to other 30 shortcuts.

### E) ITEMS (PLU) CAN BE SEARCHED BY THEIR NAME:

### "ABC SEARCH"

This procedure is used to look for items by their description, easing the search of infrequently used items.

Press



and type the name or part of it to let the equipment search related items.

Moving with arrows, select the desired product and accept with ENTER key.

In the upper part of the display, the PLU number will be displayed as a reference for future searches.





### 2. DIFFERENT PRICES FOR THE SAME ITEM:

Each preset item has two prices: PRICE LIST 1 & PRICE LIST 2.

ΤΟΜΑΤΟ						
Item Description	Tomato					
PLU Number	8					
Type of Sale (unit or weight)	Weight					
Price list 1	4,75					
Price list 2	4,10					
Item Code	07985					
Shop Group	Greengrocery					
Tare	0 kg					
Expiration Date	5					
Other Data / Ingredients	Natural Product free of					

When a PLU is searched by any procedure stated in point 1, i.e. by PLU number, shortcuts, name or PLU code, the scale will always show PRICE LIST 1.

PRICE

#### A) ALTERNATING BETWEEN PRICE LIST 1 AND PRICE LIST 2

If you want to use PRICE LIST 2, simply press Pressing successively PRICE key, the PRICE LI key after searching the item.

Pressing successively PRICE key, the PRICE LIST 1 or the PRICE LIST 2 will be displayed.

#### B) SETTING AN OCCASIONAL PRICE MANUALLY FOR A PLU

In case you need to make an immediate change in the price of an item, i.e. to set a new price in real time sales, you only have to search the item and press:



#### C) ITEMS WITH FLEXIBLE PRICE

Remember that if any of the list prices is left flexible (Price = 0), the scale will ask you to enter it manually in real time sales.

For example, if the prices of an item are PRICE LIST 1 = \$ 2.50 and PRICE LIST 2 = \$ 0.00, when searching for that PLU, the price from LIST 1 (\$2.50) would be displayed, and if you press PRICE key, you will be able to set manually an immediate price due to the absence of a preset price in LIST 2.





#### **3. SELLING ITEMS IN LABEL MODE:**

### A) PRINTING LABELS OF ITEMS SOLD BY WEIGHT:

a) Place the WEIGHT over the tray.

b) Enter the PRICE with any of the methods described in point 1.

c) Press PRINT key.

#### B) PRINTING LABELS OF ITEMS SOLD PER UNIT:

a) Enter the PRICE with any of the methods described in point 1.

b) Press PRINT key.

#### c) MULTIPLICATION OF ITEMS SOLD PER UNIT:

- a) Enter the PRICE with any of the methods described in point 1.
- b) Press X key.
- c) Enter the NUMBER of units.
- d) Wait for a moment or press ENTER.
- e) Press PRINT key.

 $\overline{}$ 

The order in which you enter PRICE and QUANTITY makes no difference, the scale will recognize the data entered.

NOTE: The symbol "\$" used in this manual is representative and may vary in each equipment according to the country.

### D) ADDITION OF ITEMS IN LABEL MODE:

- a) Enter the PRICE with any of the methods described in point 1.
- b) Press the +V1 key (for example seller 1 or any other) to record that item and continue operating.
- c) Repeat points "a" and "b" as many times as necessary.
- d) To finish the whole sale, press again +V1.
- e) Then, the TOTAL accumulated by the SELLER -V1- will be displayed.
- f) Press PRINT.





NAME SHOP

PEACH

2,840 4,80 TOTAL 5









- \* Images are only explanatory. Labels format may vary according to the equipment.
  - \* The symbol "\$" used in this manual is representative and may vary in each equipment according to the country.

### E) AUTOMATIC PRINTING OF LABELS - PRE-PACKING MODE:

Pre-Packing mode is used to label successively several products with the same item, demanding minimum intervention from the worker.

This mode has the advantage of keeping active the last PLU selected, so that goods should only be placed over the tray to get a label from the scale (weighable items).

#### **OPERATING MODE:**

Press Func. > MENU to activate the PRE-PACKING function, and check in the display if the function is on.

#### ✓ PRE-PACKING OF WEIGHABLE ITEMS:

- a) Select an item.
- b) Place the weight, as soon as it reaches the balance the printing will be executed.
- c) Take away the weight, put a new weight and a new label will be printed.
- d) Repeat this operation as many times as necessary.

#### ✓ PRE-PACKING OF NON-WEIGHABLE ITEMS:

- a) Select an item.
- b) The label will be printed automatically.
- c) To print more labels, press PRINT key as many times as necessary, or select a new item.



REMEMBER: Pre-packing mode is only available to print labels.







#### 4. SELLING ITEMS IN TICKET MODE

The aim of ticket mode is to sell several items and print the whole sum in the same ticket. For this sake, the equipment has four Addition keys that enable four sellers to work with four customers simultaneously, identified as S1, S2, S3, S4.

When two or more sellers work at the same time, the scale will record the sales of each of them, signalling this process with an arrow in the display until the transaction is finished.

NOTE: In the same ticket, there may be items sold by weight, unit or multiplied units (use "X" key as explained in "Multiplication of Items Sold per Unit".)

#### ✓ QUICK SALE WITHOUT SELLER:

- a) Enter the price with any of the methods described in point 1.
- b) Place the weight and press PRINT key.

#### ✓ ADDITION OF ITEMS BY SELLERS:

- a) Enter the price with any of the methods described in point 1.
- b) Press the key +S1 (or the corresponding seller) to record that item and continue operating.
- c) Repeat the two previous steps as many times as necessary.
- d) If only one seller was used, when pressing PRINT, you will get a ticket with all sales done by this seller; otherwise, you should take a look at the total of the sale from the seller you want to print. (See Displaying Total Amount of Sales)

NOT FISCAL INVOICES								
NAME SHOP Address – Phone – Fax								
Date: 03/JAN/2011 Time: 12:34:56 Seller: Seller Name								
(PLU) - Description Amount x Unit Price = Total (00261) Peach								
2,840kg x 4,80\$/kg = 13,63 (00283) Mixed Salad 3Un x 3,75\$/un = 11,25								
(00428) Pastry 12Un x 0,80\$∕un = 9,60								
(00423) Rib 3,070kg × 18,50\$∕kg = 56,80								
Items: 04								
TOTAL \$91,28								
Payment: \$ 100,00 Change: \$ 8,72								
Thanks for coming!								







### **5. DISPLAYING TOTAL AMOUNT OF SALES**

To display the total sales accumulated by a seller, press the corresponding seller key, for example +S1 (or any other seller.)

In this step, you can choose among:

#### A) CONTINUE THE SALE:

a) Pressing EXIT key, the display returns to zero and more sales can be added to the ticket to be printed.

#### B) CLOSE THE SALE WITHOUT PRINTING THE TICKET:

a) From Displaying Total Amount of Sales, press 2<sup>™</sup>Function + PRINT to close the sale without printing the ticket.

#### C) CLOSETHE SALE AND PRINT THE TICKET:

a) From Displaying Total Amount of Sales, press PRINT to close the sale of one seller.

#### D) CLOSE THE SALE AND CALCULATE PAYMENT AND CHANGE:

- a) From Displaying Total Amount of Sales, type the amount of the payment. You will see the change calculation on screen (this information will be printed when closing the window).
- b) Press PRINT to close the sale.

#### E) REVIEW AND/OR CANCEL A SALE:

- a) From Displaying Total Amount of Sales, with up and down arrows, you can review all sales made by the seller in this transaction.
- b) Pressing CANCEL SALE key, the sale of the selected item will be deleted.

#### F) CANCELTHE WHOLE TICKET:

a) From Displaying Total Amount of Sales, press CANCEL SALE key. b) Choose between CANCEL TICKET or CANCEL SALE.





# Equipment Menu

## 1. User Menu

1.	Total per Seller
2.	Total per Group
3.	Total per PLUs
4.	Erase Total
$\equiv$	
1.	Sales per PLUs
2.	Sales per Group
3.	Total per Seller

1. PLUs per Group 2. PLUs From - To 3. List Group 4. List Shortcuts

1. Change Prices

3. Delete PLU

4. Shortcuts

2. Edit/Create PLU

1. Edit/Create Group

2. Delete Group

1. Edit Message

1. Memory State 2. Delete Shortcuts

3. Delete PLUs

4. Delete Groups

5. Factory Settings

3. Timeout

2. Message Speed

TOTAL OF SALES: Thanks to this function you will be able to check on screen all sales in terms of cost and quantity, regarding a specific item, seller or section.

<u>SALES REPORTS</u>: This function allows to check all sales of items, sellers or sections in terms of cost and quantity, and customize the printing according to your needs.

<u>LISTS</u>: Detailed printing of data stored in the equipment memory..

<u>ITEMS</u>: This function enables to create, modify or delete items (PLUs) and assign shortcuts to more frequently used items.

<u>GROUP</u>: This function enables to create, modify or delete groups that host items (PLUs), to ease management and queries, categorizing them per groups.

MESSAGES: Set all advertisements the equipment will display while not in use.

MEMORY: Thanks to this function you can check the memory state of the equipment, and delete groups of information.

#### Main Level

- 1. Total of Sales (on screen)
- 2. Sales Reports (printed) \*
- 3. Print Stored Data \*
- 4. Items: Add Change Delete
- 5. Groups: Add Change Delete
- 6. Advertising Message
- 7. Equipment Setting
- 8. Memory
- (\*) Continuous paper must be used.

#### Levels of access with passwords:

Query: ..... Access to level 1, 2 y 3 Manager: .. Unlimited..

28



### 2. Setting Menu

The Equipment Setting Menu (point 7 of the main level) enables to set all necessary parameters to assure the proper functioning of the equipment, meanwhile it enables to adjust the equipment according to your company needs, as regards the creation of tickets, network connection, user licenses, and so on.



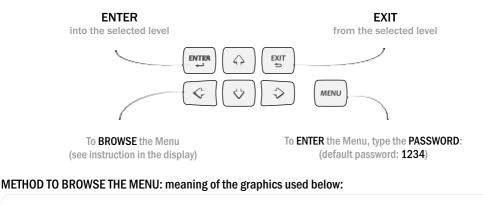




### 3. Browsing the Menu

Press MENU key to enter into the user menu, and use the arrow keys to move in any direction or press the number of the option desired to ease the search. To get into an option, press ENTER key, and to exit the option, press EXIT key.

Small arrows in the display will show the browsing position.





The Menu is protected with a password, by default the password is: 1234 To enter such password, follow these steps:



Remember that pressing ENTER key you get into a menu level, and pressing EXIT you go back to the previous level.





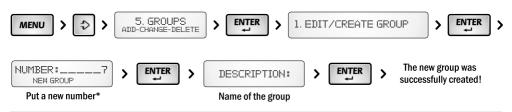
# Inside the Menu

### 1. Groups (Add - Change – Delete)

This function enables to add, change and delete groups linked to items (PLUs.) The proper use of groups allows to divide PLUs, to ease the creation of lists, sales reports, support and update of information.

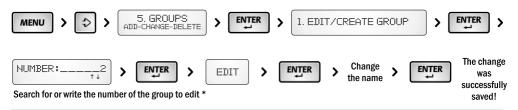
#### **1. GROUPS CREATION**

Through the creation of groups, PLUs can be organized in the scale.



### **2. GROUPS EDITING**

This function allows to change any of the groups previously created.



### **3. GROUPS DELETION**

Through this function you can delete any groups, including all PLUs items contained in it.



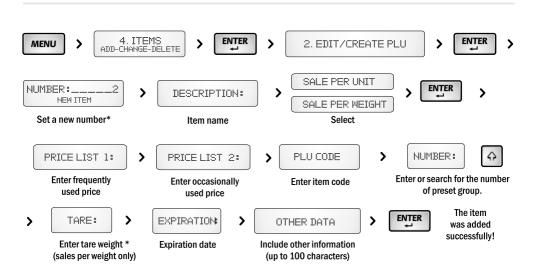
\*Thanks to these 🔯 🚯 keys, you will be able to browse the groups already saved.



SYSTEL

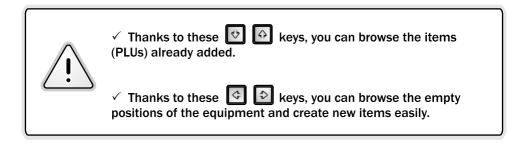
### 2. Items (Add - Change – Delete)

This function enables you to add, change or delete information about items (PLU) or assign shortcuts to frequently used items.



\* The maximum tare limit that can be assigned to a PLU is printed near the display of the equipment and cannot be exceeded (Cuora 30, max. TARE = -10 kg and Cuora 15, max. TARE = -5 kg).

\* The metrological laws of some countries (ex. Argentina), do not accept the use of TARE per PLU, so that this step will not be active when adding items in such countries.







#### **2. PLU EDITING**

Once a PLU was added, any information can be edited.



#### **3. PLU DELETION**

Any group PLU can be deleted.

MENU	<b>&gt;</b>	4. DD-CH	ITEMS ANGE-DE	LETE	>	ENTI	ER	>	3. DELETE	E PLU	J	>	ENTER ↓	>
NUMBER:	] ↑↓	<b>&gt;</b>		>		>	É	ACCEP1	ſ / EXIT	) >			leleting a PLU herwise press	

Search with arrows or write the PLU number to delete \*



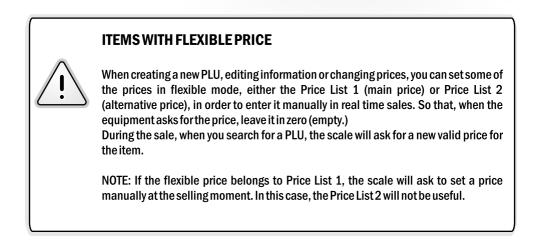
When deleting an item (PLU), the information regarding its sales and total amounts is moved into generic items to keep reports updated.

#### **4. CHANGING PRICES**

Through this option it is possible to modify the prices of a PLU more directly and quickly.

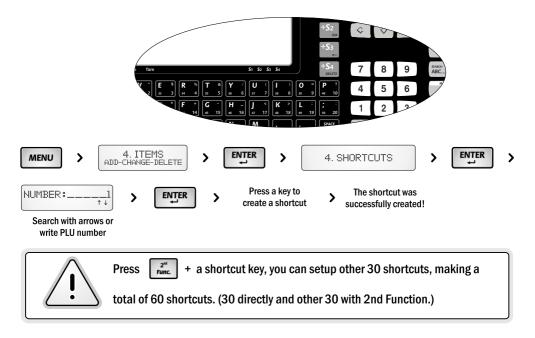
MENU	4.] ADD-CHAI	TEMS NGE-DELETE	> ENT	, <sup>ER</sup> >	1. CHAM	IGE PRICES	) >		;
NUMBER =	→	e PLU numbe	ENTER	▶ Туре	new prices	> ENTER ↓	>	The price was changed successfully!	
	√ Th	anks to th	nese 💎 (	↔ keys,	you can⊺	browse item	ıs (PL	.Us) easily.	]





### **5. CREATING SHORTCUTS**

Up to 60 shortcuts can be created for the most frequently used items. A PLU is assigned to each key located in the lower left area of the keyboard (section of keyboard with letters.)





SYSTEL

# 3. Print Stored Data

This function allows to print in continuous paper (see Change of Paper) the information about codes, groups, and so on, recorded in the scale, organized as you prefer.

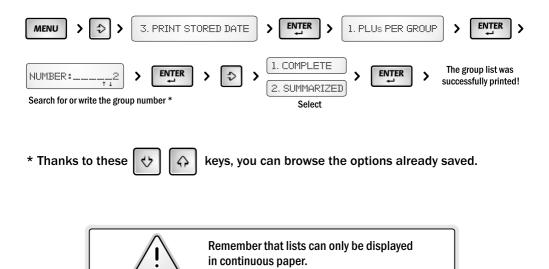
When creating such Lists, you can choose a COMPLETE OR SUMMARIZED report with the information requested.

✓ SUMMARIZED LISTS are useful because they remind relevant information of the items.

✓ COMPLETE LISTS enable checking the information added to PLUs.

#### **1. PLUs PER GROUP**

This function prints in a continuous paper all PLUs saved in a specific group.





SYSTEL

#### IF YOU SELECT PRINTING A COMPLETE LIST

~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~			
NAME SHOP Address – Phone – Fax			
-LIST-			
-LISI- GROUP : O2			
GREENGROCERY Date: 03/JAN/2011 Time: 12:34:55			
Lettuce			
Price List 1         2,70           Price List 2         2,15           Sale price         019ht           DU Number         0015           PLU Code         00201           Expiration Date:         0000kg           Other Date:         0000kg			
Tomato			
Price List 1         3,60           Price List 2         2,90           Sale per:         Weight           Group Number:         02           PLU Number:         016           PLU Code         07985           Expiration Date:         0,000           Tare:         0,000kg           Other Data: High Quality tomato.			
Mixed Salad			
Prece List 1			
SYSTEL			

#### NAME SHOP Address - Phone - Fax -LIST-GROUP : O2 GREENGROCERY Date: 03/JRN/2011 Time: 12:34:55 (0015)Lettuce \$ 2,70 (0015)Lettuce \$ 2,70 (0015)Lettuce \$ 3,80 (0017)Mixed Salad \$ 3,60 SYSTEL

SI SELECCIONO IMPRIMIR LISTADO RESUMIDO

 $\checkmark\,$  Summarized lists display most relevant information.

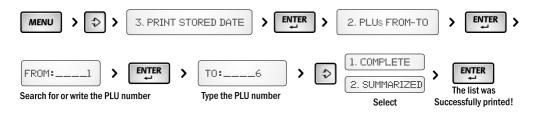
 $\checkmark$  Instead, complete lists display all the information entered in each item.



Pressing EXIT key, the printing in process can be cancelled.

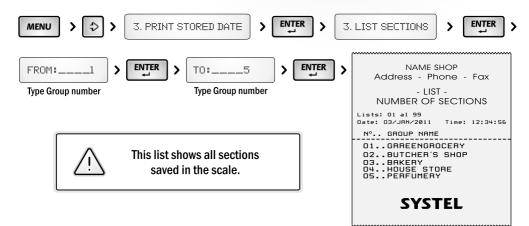
### 2. PLU FROM - TO

This function displays certain number of PLUs by selecting a range of the list.

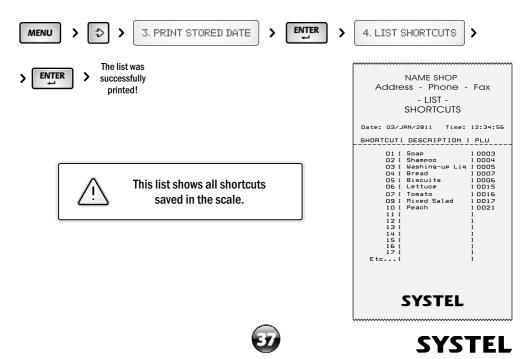




## **3. LIST GROUPS**



## **4. LIST SHORTCUTS**

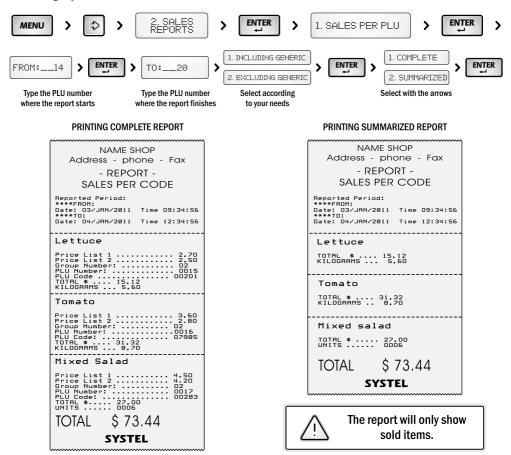


# 4. Sales Reports (printed)

The Sales Report Printed enables to print in continuous paper (see Change of Paper) the total of sales per item, section or seller, according to your needs.

#### **1. SALES PER PLU**

This option allows to print in a complete or summarized way the total of sales done per selected PLU, according to your needs.



Reported Period: Every time you print a REPORT, the arrows "from – to" will appear. "<u>From</u>" the last closing sales, "<u>To</u>" the current date.

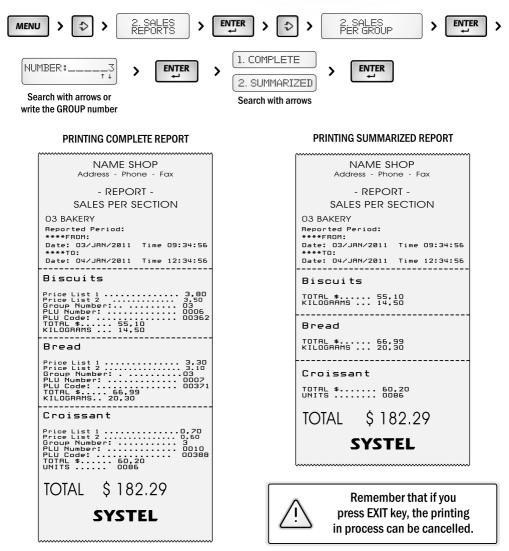
NOTE: The images of the manual are only a reference, the printing contents may vary according to the equipment version.





### 2. SALES PER GROUP

This option allows to print in a complete or summarized way the total of sales done per selected GROUP, according to your needs.



NOTE: The symbol "\$" used in this manual is representative and may vary in each equipment according to the country.





### **3. TOTAL PER SELLER**

This option allows to print in a complete or summarized way the total of sales done per SELLER, together with PRE-PACKING ones.

MENU > > 2SALES REPORTS > ENTER	S. TOTAL PER SELLER
1. COMPLETE > ENTER	PRINTING COMPLETE REPORT
2. SUMMARIZED Select with arrows	NAME SHOP Address - Phone - Fax
PRINTING SUMMARIZED REPORT	- REPORT - TOTAL PER SELLER
NAME SHOP Address - Phone - Fax - REPORT - TOTAL PER SELLER Reported Period: ****FROM: Date: 03/JRN/2011 Time 09:34:56 ****T0: Date: 04/JRN/2011 Time 12:34:56 NRME SELLER 1 TOTAL: 56.80 NRME SELLER 2 TOTAL: 206,88	Reported Period:         ****FROM:         Date: 03/JRN/2011         Time D9:34:56         ****TO:         Date: 04/JRN/2011         Time 12:34:56         *****TO:         Date: 04/JRN/2011         Time 12:34:56         *****TO:         Date: 04/JRN/2011         Time 12:34:56         *****TO:         Date: 04/JRN/2011         Time 12:34:56         *****         PLU Code         D006         PLU Code         D007         PLU Code         PLU Number         0007         PLU Code         00321         TOTAL         \$
UNKNOWN/PRE-PRCKING TOTAL: 63.65	TOTAL BSF
SYSTEL	UNKNOWN/PRE-PACKING Ham PLU Code TOTAL \$
	SYSTEL

#### **4. ERASE TOTAL**

Once all needed reports have been created, through this option you can return all total of sales to zero, and start a new selling period.



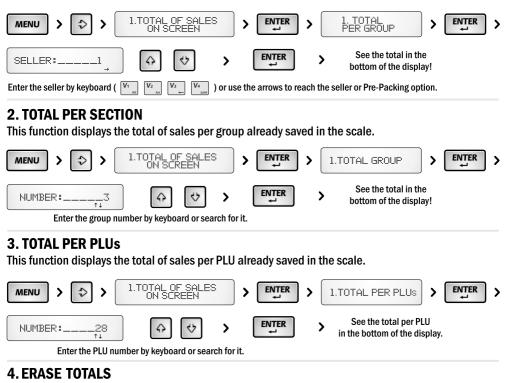


# 5. Total of Sales (on screen)

It displays on screen all sales of an item, group or seller, according to your needs.

#### **1. TOTAL PER SELLER**

This function displays the total of sales per seller (S1, S2, S3, S4) and the total of pre-packing.



Once all reports have been created, you can use this option to return all total of sales to zero, and start a new selling period.



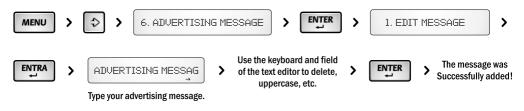


# 6. Advertising Message

In the bottom of the scale, when it is not working, it is displayed an advertising message about your shop or products adjusted to your needs.

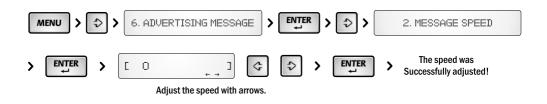
#### **1. EDIT MESSAGE**

Through this option you can add or change the message shown in the display.



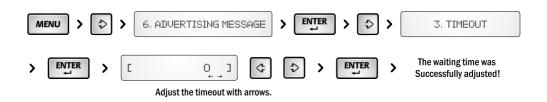
#### 2. MESSAGE SPEED

You can adjust the scrolling speed of an advertising message.



#### **3.TIMEOUT**

You can adjust the time the advertising message takes to be displayed when the equipment is not in use.



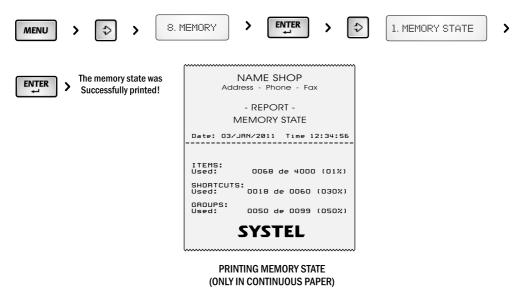


# 7. Memory

This function enables to check the memory state and delete big groups of information, or restore factory settings.

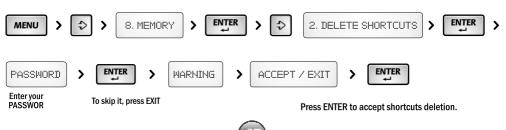
#### 1. MEMORY STATE

Through this option you can review the amount and percentage of items, shortcuts and groups stored in the scale.



### **2. DELETING SHORTCUTS**

This option enables to delete all shortcuts stored in the equipment memory, keeping items and groups safe.





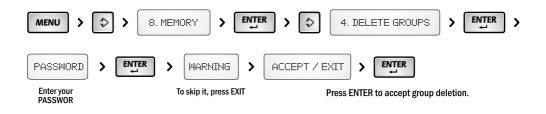
### **3. DELETING ITEMS**

This function allows to delete all items and shortcuts stored in the equipment.



### **4. DELETING GROUPS**

Through this option you can delete all groups, together with items and shortcuts stored in the equipment memory.



# **5. FACTORY SETTINGS**

This enables to delete all information stored in the scale, returning the memory and the settings to initial state.





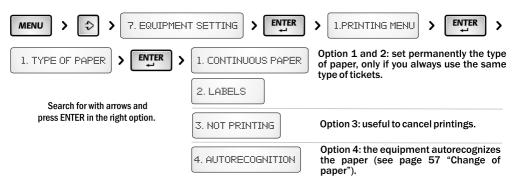
# 8.General Settings of the Equipment

### **1. PRINTING MENU**

Through this option you can set printing options.

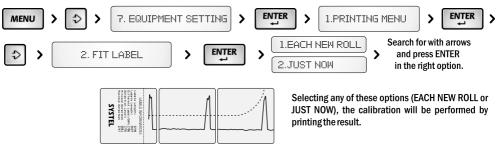
### - Type of paper.

Choose this option to select the type of paper to use (Ticket or Label) or to autorecognize it. Here you can also cancel the Printing function.



### - Fit Labels.

This function enables to set printing according to specific parameters such as length, division and transparency, related to the type of label used.





 $\checkmark$  We suggest to fit labels every time you detect the equipment is having difficulty when dividing labels.

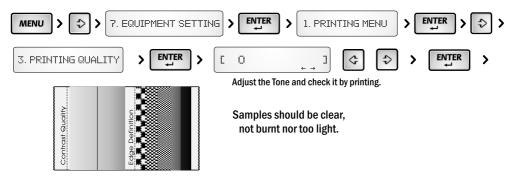
 $\checkmark$  When selecting EACH NEW ROLL, the scale will calibrate paper parameters every time you replace the roll or open the printhead.





## - Printing Quality.

Depending on the ambient temperature, the equipment may need higher or lower printing temperature. Check if contrast quality is optimum, and if edge definition is not low.



#### - Printing Greyscale.

Choosing this option you can get a greyscale printing to highlight the most important information.

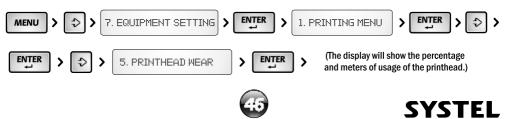
When using greyscale, it is suggested to adjust the printing tone to optimize printing quality.



#### - Printhead Wear.

This option allows to check the printhead wear.

Printhead lifespan is determined by the amount of paper that goes through it. Its lifespan is around 50,000 meters of paper, but it may vary depending on the abrasion conditions.

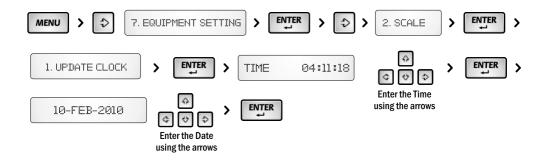


### 2. SCALE

This option enables to adjust parameters of the scale according to specific needs of your company.

### - Update Clock.

Use this option to change the time and date of the scale.



 $\checkmark\,$  When switch off the scale, the Time and Date keep updated since it has an internal battery.

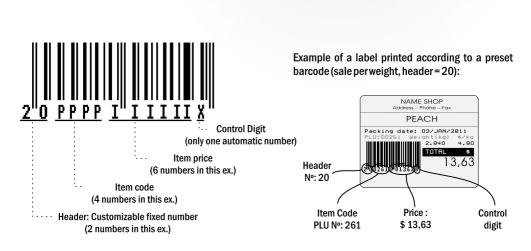
 $\checkmark\,$  If the internal battery is dead, when switch on the scale the label "DEAD BATTERY update clock data" will be displayed, so press EXIT key and skip such Label.

# - Barcode Setting.

In each sale ticket or label, a barcode in EAN-13 format will be printed. You can modify the setting of barcode, according to your shop needs, by selecting among 3 possible options, and by setting the field (see options in page 49), position and number of digits required (total of 12 digits.)







The scale enables to set 3 different types of bar codes:

# ✓ SALE PER WEIGHT (factory settings: 20PPPPIIIIIX):

This is the setting of the bar code printed in the ticket when selling WEIGHABLE items. The header default value set in factory is "20". This helps the bar-code reader of the checkout counter to identify an item as weighable.

# ✓ SALE PER UNIT (factory settings: 21PPPPIIIIIX):

This is the setting of the barcode printed in the ticket when selling a UNIT item (non-weighable.) The header default value set in factory is "21". This helps the bar-code reader of the checkout counter to identify an item as non-weighable.

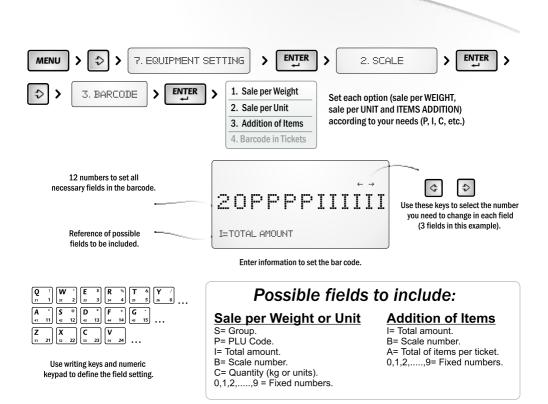
# ✓ ITEMS ADDITION (factory settings: 22AAIIIIIIIX):

This is the setting of the barcode used when two or more items are included within the same ticket, so that it is impossible to add the item code in the printed code setting.

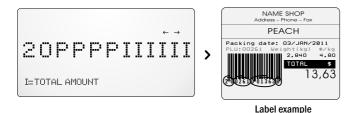
To help the barcode reader of a checkout counter to distinguish each setting, it is suggested to use a header (2 initial numbers) of fixed and different numbers for each setting. Factory settings are: "20" for weighable items, "21" for items sold per unit, and "22" for addition of items.







#### Example of possible settings: Header (20), PLU code (PPPP), and Total amount (IIIII).



In this way, it is possible to set all necessary information, order and amount of numbers for the barcode, easing the organization and recording ofsales!

 $\checkmark$  When setting a field, remember to assign enough length to support the greater value that may arise. For example: for a maximum total of \$999.99, the setting should be at least <code>IIIIII(5I)</code>.

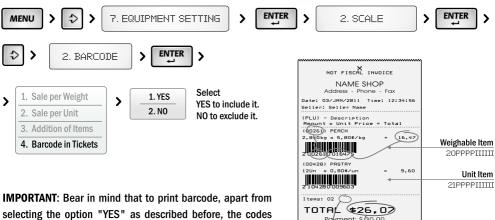
 $\checkmark$  If the number of fields assigned to the printing value is lower than the required, the barcode will not be printed. For example: for an item with PLU code=99999 (generic weighable item) and factory setting (20PPPP IIIII), the barcode will not be printed since that PLU contains 5 numbers and the setting, in this case, allows only 4 (PPPP).





# - Including Barcode in Tickets.

For the sake of saving thermal paper, you can choose to print or not the barcode of each item in the ticket, according to your needs.

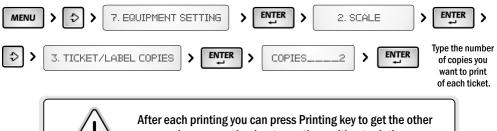


(weighable, unit or addition) should be properly preset in order to have all sale information (see warning page 49).

# Payment: \$ 30,00 Change: \$ 3.93 for coming Addition of Items 22AAIIIIIIII

## - Number of Copies of the Same Ticket or Label.

The scale can be set to print many copies of a ticket, receipt or label, to ease monitoring checkout counters and points of sale.



copies or any other key to continue without printing.





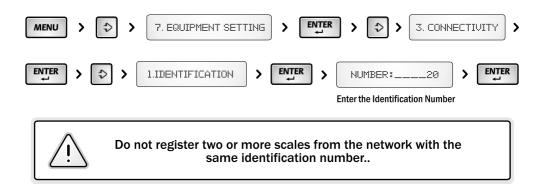
### **3. CONNECTIVITY**

The scale has a connection port placed in the bottom of the equipment, which enables network connection with a PC or other equipments.

To make assurance double sure, when connecting the scale to the network ask for technical support to a Systel Authorized Technician (ATAS).

### - Identification

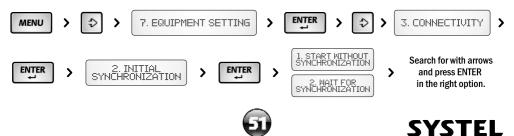
The identification is a number from 1 to 99 that helps the PC to identify each scale connected, regardless of the point of sale where it is located. To set the identification number follow these steps:



#### - Initial Synchronization

Synchronization is the process through which the scale and the data server or PC, monitor and update all databases to assure that the equipment is always working with the last version of the information available.

In this part of the menu, you can select the option of waiting for data synchronization every time you switch on the scale or allowing the scale to start without data synchronization.



If you select WAIT FOR SYNCHRONIZATION, every time the equipment is switched on, it will wait until the PC checks and updates all databases.

Once the PC finishes the synchronization, the scale starts working. In this case, every time you switch on the scale the following message will be displayed: "CONNECTING TO NETWORK", the scale is updating server data. A display indicator will signal if there is NETWORK activity.

If you switch on the scale and you cannot connect to NETWORK due to some technical problem, press EXIT key to release the equipment. The following message will be displayed: "EQUIPMENT INFORMATION MAY BE OUT OF DATE" this means that the equipment did not update the information since there was no connection to the server.

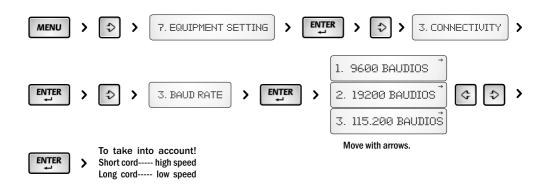
Pressing EXIT you can skip this label. Then, enter the MANAGER PASSWORD to start working with the scale that is not connected to the NETWORK.

When the scale is connected to the NETWORK, there are some accesses denied (for safety) since they can only be handled from the server. If you modify some of these points, the scale will notify the server.

#### - Baud Rate (Rate of Data Transmission)

This function determines the rate of data transmission that will be used in the NETWORK depending on the cord length.

For more information refer to Technical Manual for network installation





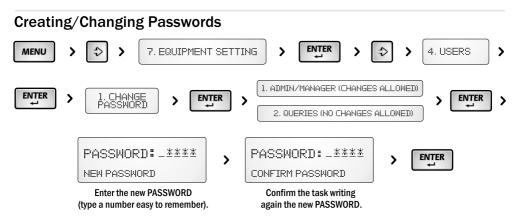
SYSTEL

## 4. USERS

#### - Changing Passwords

This equipment has two different passwords, one belongs to the Admin/Manager and the other is designed for Queries, both allow different levels of entering into the menu. Each password can be changed or cancelled according to your preference.

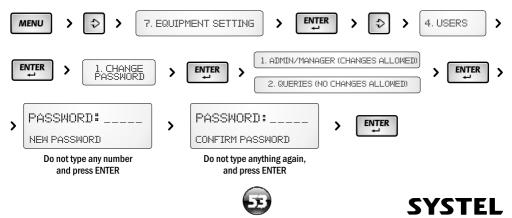
If you decide to enter 2 different passwords, the queries password enables users to use the scale but not to modify data, while the manager password enables users to change data in the authorized equipment.



Every time you enter the menu, the new password will be asked.

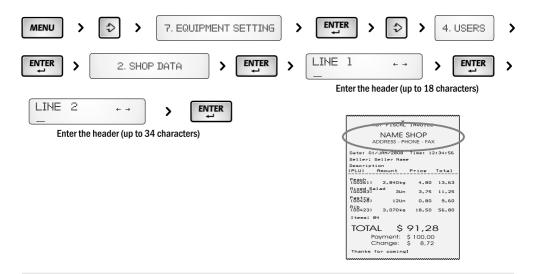
#### **Cancelling Passwords**

If you prefer not to use passwords in your equipment menu, you can cancel them entering the value = 0 (zero.) In this way, there will be direct access into User Menu or Setting Menu every time you switch on the equipment.





This function allows to include information about the shop. This information will be printed as header in every printing.



#### - Sellers Names

Through this option you can add and change the name of four sellers. The name of the seller will be printed in the tickets of their sales.



You will have to enter successively the name of each seller.



# Printer

# 1. Features

- Thermal printing in self-adhesive labels or continuous paper.

- Label size 55 x 44 mm and continuous paper size 57 mm width.
- Automatic recognition of paper type.
- Printing tone adjustment (customizable from the scale keyboard).



The printer works in two ways depending on the paper type:

1. When dealing with Labels, the printer divides them from the base paper and place them in position to withdraw.

2. When dealing with Continuous Paper, the printer places the printing in a proper way to be cut avoiding the lost of information. For this, you should pull the paper and cut it out with the serrated blade.

If you need to position the paper, the CONTINUE key works according to the selected paper mode:

1. If the mode is "Continuous Paper", the paper will move some lines every time you press the key or continuously if you leave it down.

2. If the mode is "Label", the paper moves forward until the following label.

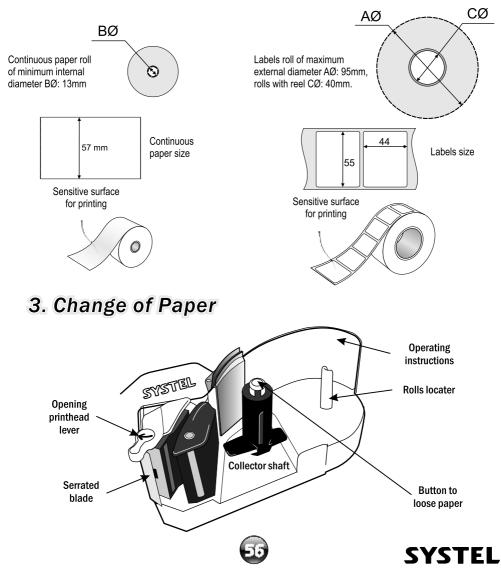




# 2. Paper Types and Printing Formats

CUORA Scale printer works with adhesive labels of 55 x 44mm and with paper rolls of 57mm width (general purpose thermal paper) of the following diameters:

Paper rolls sizes:



# **INSTRUCTIONS:**

A - Put a new LABELS roll:

**1.** Turn the lever and take out the empty reel and the base paper collected (press the button to loose paper).

**2.** Take a new roll, remove some labels from the beginning and position it.

**3.** Slide the paper through the slot of the printhead and put the end into one of the flanges of the collector shaft (max. 2cm).

**4.** Lower the printhead turning the lever.

**5.** If the option Auto-recognition of paper is on, press ENTER key to detect automatically the paper type and then select LABELS by pressing again ENTER key.

6. Press CONTINUE until the paper is adjusted.

B - Put a new CONTINUOUS PAPER roll:

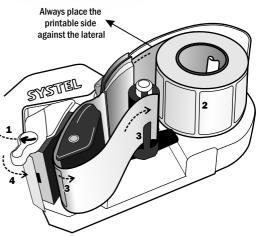
- **1.** Turn the lever and remove the empty reel.
- 2. Take a new roll and position it.

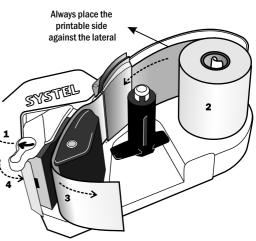
**3.** Slide the paper through the slot of the printhead leaving a few inches of surplus (do not put it in the collector shaft).

**4.** Lower the printhead holding the paper and turning the lever.

**5.** If the option Auto-recognition of paper is on, so press ENTER key to detect automatically the paper type and then select CONTINUOUS PAPER by pressing again ENTER key (see page 45).

6. Press CONTINUE until the paper is adjusted.







# Troubleshooting

# **1**. If the scale does not switch on, check:

- If the powerkey is on 🔱
- If it is connected to the power supply.
- If the problem continues call a Systel Authorized Technician (ATAS) as soon as possible.

# 2. If the weight is not correct or unstable, check:

- If the scale is connected to a power supply shared with electric machines or fluorescent tubes.
- If the scale is exposed to airflows.
- If the equipment is properly grounded.
- If the item to be weight is only in touch with the stainless steel tray.
- If the tray is properly placed and it is not touching the pole display (if corresponding).
- If the TARE function has been used before, because it may be possible that the tare value was not discharged (see display indicator).
- If there is some foreign body under the tray.
- If the scale was switched on with some weight over the tray. If this is the case, switch the scale off and then on.
- If the equipment is perfectly level and rests on every feet.

# 3. Printing problems:

- If the printing contains faint areas, clean the printhead.
- If the continuous paper goes out unprinted, check if the printable side is facing the side wall of the printer.
- If the information printed is not according to the label format or contains horizontal marks, call a Systel Authorized Technician (ATAS).
- If more than one label comes out and that was not the order, check if the paper is not lifted.
- Be careful of not twisting the continuous paper when pulling it. It is suggested to pull it towards the blade when cutting it.
- If the continuous paper derails, you should cancel all activities to open the printer and correct the position of the roll.



If after reviewing all the above suggestions the problems continue, call a Systel Authorized Technician (ATAS).

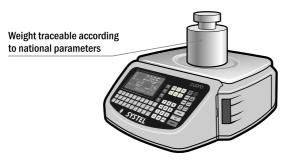




# Maintenance Service

# 1. Calibration

- To get a good performance from the equipment, it is suggested to check its calibration every year. Regarding this issue, you can contact the nearer Systel Authorized Technician (ATAS).
- This period may vary according to the frequency of use, working conditions and operating requirements.
- Calibration with a weight traceable according to national parameters, assures a reliable response from the equipment.



# 2. Equipment Cleaning

- If you want to clean the equipment, use a damp cloth, without abrasive powders nor chemical substances that may damage the cabinet.
- If the cabinet is too much greasy, you can use washing-up liquid or isopropyl alcohol.
- It is suggested to clean the plate with a disinfectant (for example: bleach) if you are used to put foodstuff over it.
- When taking out the plate to clean, prevent liquids from flowing into the cabinet through the weighing system accesses, because this can cause an unrepairable damage.

# 3. Printer Cleaning

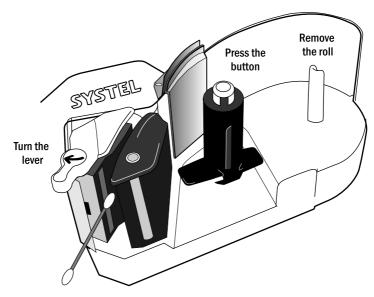
- Switch off and unplug the equipment from the power supply before cleaning.
- Open the cover of the printer, pull it out and take the roll of labels or continuous paper.
- Use a damp cloth with water to clean the equipment, the use of chemicals may damage plastic pieces.
- It is very important to avoid scratching the printhead.
- Wait for at least 30 minutes before closing the printer and plugging it again.





# 4. Printhead Cleaning

- Open the printhead by pulling the black upper lever in arrow direction and take out the paper roll.
- Use only isopropyl alcohol.
- Clean only the printhead area with a cotton bud dampened with alcohol (see picture).
- Wait for some minutes before activating the closing lever of the printhead to use the printer again.
- Clean it regularly or every time you change a paper roll to avoid damaging the printhead.



Slide the cotton bud dampened with alcohol over the printhead.

# 5. Sterilization

- If the equipment is not working properly, it may be due to some blockage in the weighing or printing mechanisms caused by some insect or internal filth. Send the equipment to a Systel Authorized Technician (ATAS) to be calibrated and/or cleaned.
- Keep your shop sterilized according to current regulations. In this way, you will prevent future problems.





# Warranty

### Warranty Conditions and Validity Period.

SYSTEL SA guarantees the proper performance of this equipment against any material and/or manufacturing defect for a period of twelve (12) months from the date of manufacture, or for a period of twelve (12) months from the date of purchase or delivery, in this case the ticket of the shop containing the scale serial number (excluding condition) should be shown; and promises to repair or change any faulty piece or part free of charge, when used under normal conditions within the period mentioned before. Technical specifications, and installation and use requirements are described in the operation manual provided with this equipment and part of this warranty. Pieces or parts replaced become property of Systel S.A. -Systel S.A. shall not be responsible for the information stored in the equipment memory or deleted during the repairing process. To avoid losing such information, it is necessary to create a backup before asking for the technical service.

Every service done by a Systel Authorized Technician (ATAS) but asked by the customer within the guarantee term, resulting from faults or defects not covered by this statement, shall be paid by the customer according to current rates.

Damages caused by blows, broken parts or accessories, scratches, falls, filth, etc., as well as improper or illegal installation, or power supply anomalies (surge, discharge or interruptions), external to the owner or not, wear-out caused by misused, improper or abnormal use of the item, under different conditions from the ones established in "Installation Manual and User Guide"; are left out of this warranty coverage. Besides, EXEMPTED FROM THIS WARRANTY are:

1) Altered items where it would be verifiable that: serial numbers or labels have been removed, altered or erased; safety labels were broken or there is evidence demonstrating that they were forced; the cabinet or any other piece is not part of the purchased model;

2) the thermal printhead.

Any intervention or attempted repair from unauthorized parties will void the warranty. This warranty shall not apply if the information provided in this statement or in the ticket are amended or altered.

The company promises to repair the product in a period of 30 days from the service request date, except acts of nature or force majeure.

In no case, the Guarantor is responsible for direct nor indirect damages that the purchaser, users or third parties may suffer in relation to the product. This warranty cannot be construed as a source of duties other than those expressly stated herein. Systel S.A. is not responsible for personal injuries nor property damages that may arise from an improper installation or misuse of the equipment. This document voids any other implied or explicit warranty, so that, no person, organization nor corporation is authorized to accept responsibility on behalf of Systel S.A. regarding this product.

To authorize a service, you should send:

a) Defective equipment;

b) Ticket copy or tax receipt;

- b) Description of the problem;
- d) Your address and phone number.



Chart of codes stored in memory:

Nº	Description	Nº	Description	N°	Description

Chart of codes stored in memory:

Nº	Description	Nº	Description	N°	Description

Chart of codes stored in memory:

Nº	Description	Nº	Description	N°	Description







\*Good Design Award: Award to the Good Design given by argentinian government (3rd Edition - 2013).



Copying, and partial or full reproduction of this manual is forbidden.

This manual Code 34723 - Rev. 00, has information updated to 2014, Agust 01. To get information about changes introduced in this equipment after such date, contact the nearer Systel Authorized Technician (see ATAS list.)

SYSTEL S.A. - Telephone/Fax: 0054 (0351) 493 1001 Rot. - systel@systel.com.ar - www.systel.com.ar REPUBLICA ARGENTINA